

REQUEST FOR REFERRAL TO SPECIALIST, PSYCHIATRY, TELEHEALTH AND OTHER HEALTHCARE PROFESSIONAL

See Authorization/Referral Chart

Call UM at 844-854-6886 (Call Center Hours M-F 8a- 8p)

FAX Form and Clinical to 833-610-2399

***** PLEASE DO NOT SEND REQUESTS FOR MULTIPLE MEMBERS TOGETHER IN ONE FAX – MUST SEND SEPARATELY**

***PRIOR AUTHORIZATION IS REQUIRED FOR SERVICES BY ANY NON-PARTICIPATING PROVIDER. (ATTACH OON FORM)** Payment is authorized only for the medical services noted below, and is subject to the limitations and exclusions as outlined in the Member Handbook/Certificate of Coverage.

| | | | |
|--------------------|---|--------------------------|---|
| Member Data | Member Name _____ | Date of Birth _____ | Member's Plan ID _____ |
| | Name of Nursing Facility _____ | Referring Provider _____ | Is Referring Provider: <input type="checkbox"/> Plan NP <input type="checkbox"/> PCP <input type="checkbox"/> Plan PA <input type="checkbox"/> Other |
| | Diagnoses (ICD-10 Codes) Related to Auth Request _____ | | |
| Service | Date of Procedure/Service: _____ CPT Code or Name of Procedure/Service: _____ | | |

SERVICES REQUESTED
 Referral-include copy of order Out of Network- (ATTACH OON FORM)

| | |
|---|---|
| Specialist/HealthCare Professional | Provider Name (REQUIRED): _____ |
| | Provider Contact Number (REQUIRED): _____ |
| | Provider Specialty (REQUIRED): _____ |
| | In Network (REQUIRED): Circle Correct Answer: YES NO Number of Visits Requested: _____ |

| | |
|-------------------|---|
| Telehealth | Vendor Name (REQUIRED): _____ |
| | Vendor Contact Number (REQUIRED): _____ |
| | Specialty (REQUIRED): _____ |
| | In Network (REQUIRED): Circle Correct Answer: YES NO Number of Visits Requested: _____ |

TO BE COMPLETED BY PERSON REQUESTING AUTHORIZATION

Name of Person Completing this Form: _____ Date Completed: _____
 (Please Print Name)

Contact #: _____ Contact FAX: _____